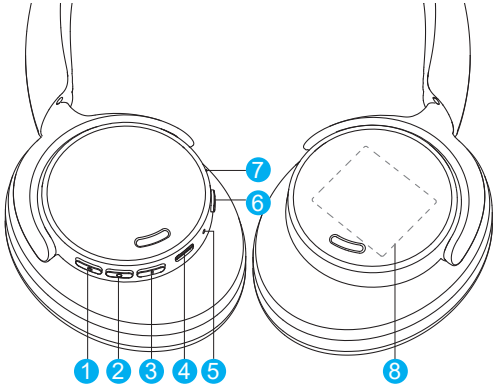
ROXEL

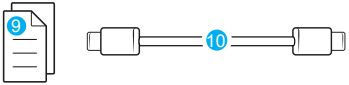


ROXEL RX-400NC FOLDABLE HYBRID NOISE CANCELLING HEADPHONES USER MANUAL

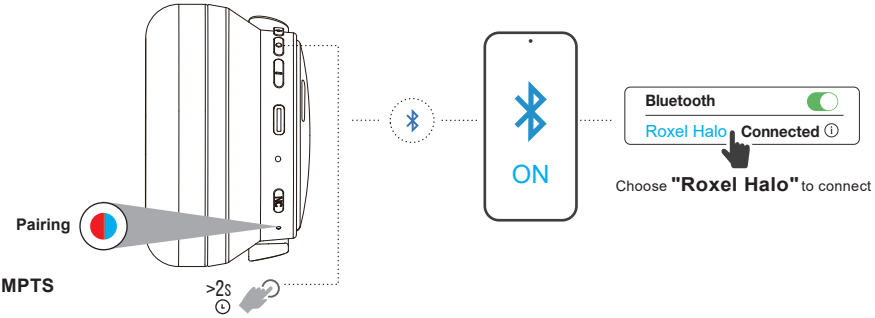
INCLUDED



1. Volume Up
2. Power Button (Multi-function)
3. Volume Down
4. USB-C Charging & Audio Port
5. Microphone
6. Noise Control Button
7. LED Indicator
8. Removable Battery (under the cover)
9. Manual
10. USB-C Charging & Audio Cable



POWER ON CONNECT

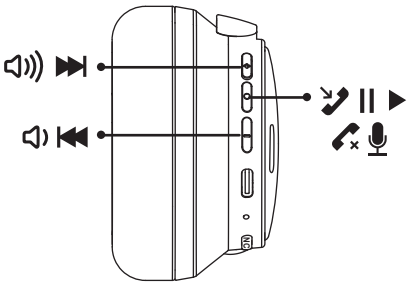


VOICE PROMPTS
Power ON
Pairing
Connected

Power on and
automatically enter pairing mode

* To enter pairing mode again, power off and then hold **PowerButton** for 5 seconds

CONTROL



+	• Press once to **increase volume** — Press and hold to **skip forward**
●	• Press once to **play, pause, or answer, end a phone call** Press twice to **activate voice assistant** Press and hold 2s to **reject incoming calls** — Press and hold to **power ON or OFF**
−	• Press once to **decrease volume** — Press and hold to **skip back**

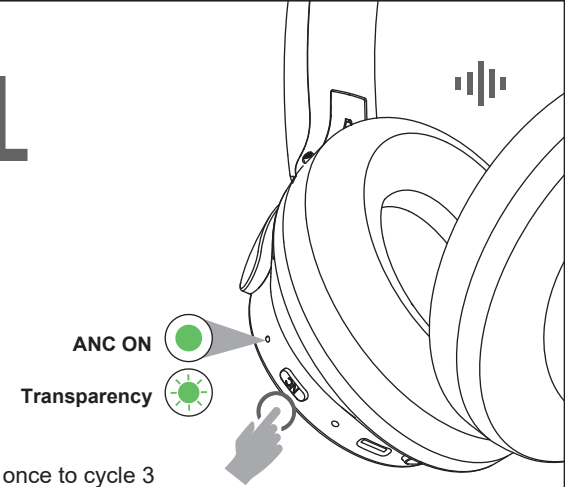
NOISE CANCEL

ANC ON
blocks out external sounds

Transparency
lets in external sounds

ANC OFF
turn off noise cancellation
and transparency

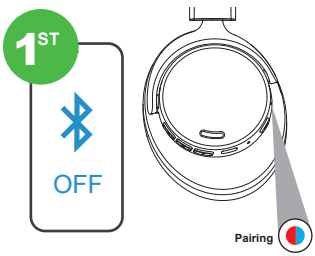
LOW LATENCY ON
real-time audio sync
while gaming or watching video

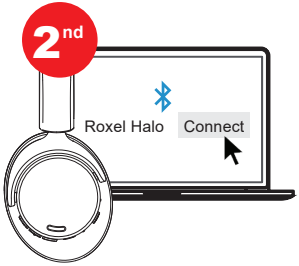


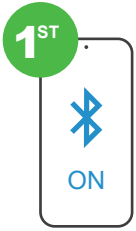
- Press once to cycle 3 **Noise Control** Modes
- **Double**-press to cycle **Low Latency** On and Off

MULTI-POINT CONNECTION

maximum 2 devices





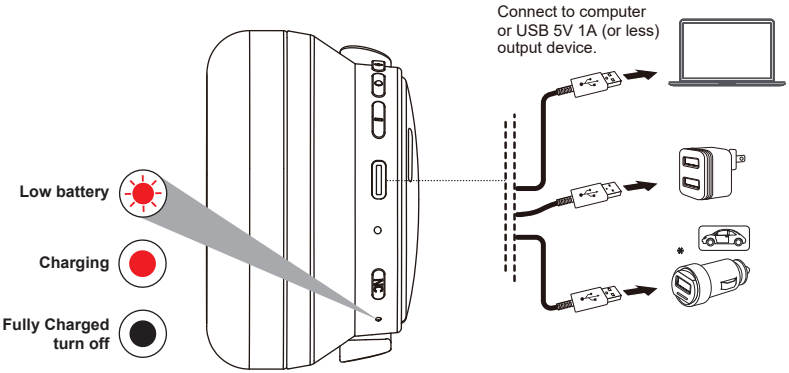


1. Once **FIRST** device is connected, turn off Bluetooth in device settings.Headphone will auto enter Bluetooth Pairing.

2. Enter your **SECOND** device Bluetooth settings and connect to headphone

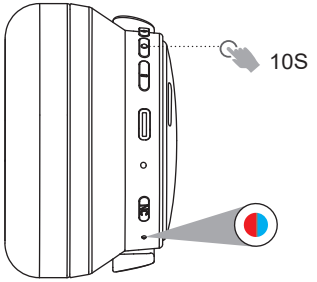
3. Enter your **FIRST** device settings. Turn on Bluetooth and reconnect to headphone

CHARGING

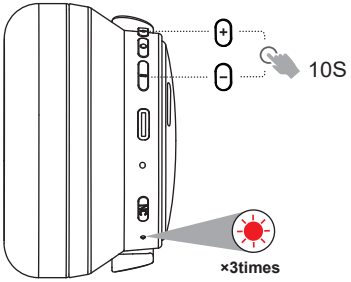

Connect to computer
or USB 5V 1A (or less)
output device.
Low battery
Charging
Fully Charged
turn off

FACTORY RESET

Please make sure you forget “Roxel Halo” from your Bluetooth device settings before resetting

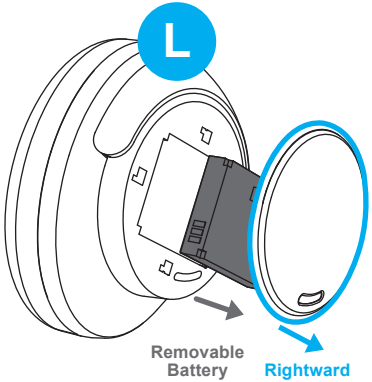


1 When Power is off, press and hold the power button for 10seconds until the light flashes **blue and red**



2 Keep holding +/- buttons simultaneously for 10seconds until you see the **red** light **flashing 3times**. Headphone power **OFF** automatically

BATTERY REMOVAL



Designed in compliance with **EU Regulation 2023/1542 (Article 11)**, the battery can be **easily removed and replaced by the user** without tools, heat, or solvents.

1. Power off the headphones and unplug all cables.

2. On the **LEFT** earcup, **push** the earcup cover **to the right** until it releases.

3. **Remove** or **replace the battery**, and **push the cover back** into place until it clicks securely.

Troubleshooting

Problem	Solution
Headphones do not switch on	Recharge the headphones.
Pairing does not work	1. Make sure the headphones are in pairing mode, with the LED light flashing blue and red alternately. 2. Follow the steps described in this user manual.
Mobile phone cannot find the headphones	1. The headphones may be connected to another device — turn off that device or move it out of range. 2. “Forget” the headphones from your device’s Bluetooth list and reset them.
The audio quality is poor and crackling noise can be heard	Make sure that your Bluetooth device is within the effective operational range and no obstacles between device and headphone.
Microphone not working properly	1. "Forget" the headphones in your device's Bluetooth history, and reset the headphones 2. Wear the headphones correctly so the microphone faces your mouth . 3. Use the default phone call and try another phone to see if it makes any difference.
Headphones not charging	1. Try using a different wall charger and cable (5V charger) to charge the headphones for at least 24 hours. It does not matter if the indicator is on or off. 2. Make sure the wall charger and cable that you're using is working fine on other devices.

Please read this manual carefully before use.



Safety warnings

Do not place any naked flame sources, such as lighted candles
Dispose of batteries responsibly and be aware of the environmental effects of battery disposal
Do not expose the batteries (batteries installed) to excessive heat, such as fire or the like



Warning

To prevent possible hearing damage, do not listen at high volume levels for long periods.
For your own safety, please be aware of your surroundings when using these headphones.

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